



Privacy Policy for Peppa Website Chat Company

At Peppa, we are committed to protecting the privacy and security of our users' personal information. This privacy policy outlines how we collect, use, and disclose information through our website chat services.

1. Information We Collect

When you use our website chat services, we may collect the following types of information:

- **Personal Information:** We may collect personal information, such as your name, email address, and phone number, when you register for an account or submit a contact form.
- **Chat Data:** We may collect chat data, such as transcripts of your conversations with our chat agents, to provide support and improve our services.
- **Usage Data:** We may collect usage data, such as your IP address, browser type, and operating system, to analyze website usage patterns and improve our services.

2. Use of Information

We may use the information we collect for the following purposes:

- To provide website chat services and support.
- To improve our website chat services and user experience.
- To communicate with you about our website chat services and promotions.
- To comply with legal obligations and resolve disputes.

3. Disclosure of Information

We may disclose the information we collect to the following types of third parties:

- **Service Providers:** We may share information with third-party service providers that help us provide our website chat services, such as hosting and analytics providers.
- **Business Partners:** We may share information with business partners who offer complementary products or services.
- **Law Enforcement and Legal Authorities:** We may disclose information to law enforcement or other legal authorities as required by law or in response to a legal process.

4. Security

We take reasonable measures to protect the security and confidentiality of your information. However, no security system is foolproof, and we cannot guarantee the security of your information.

5. Cookies

We may use cookies and similar technologies to collect usage data and improve our website chat services. You can manage cookies through your browser settings.

6. Children's Privacy

Our website chat services are not directed to children under the age of 13. We do not knowingly collect personal information from children under the age of 13.

7. Changes to this Privacy Policy

We may update this privacy policy from time to time. We will notify you of any material changes by posting the new policy on our website.

8. Contact Us

If you have any questions or concerns about this privacy policy or our website chat services, please contact us at connect@gopeppa.com.

Effective date: Jan 2023